Online Video Platform Frequently Asked Questions

FAQs: embed media

When embedding media in FLO I can't find the My Media files?

Media files saved in My Media are embedded via the text editor box using the colourful *Add Media* button in the toolbar. You won't be able to find My Media files using the *Media* button as this takes you to the File Picker and Topic Media options; these are old systems that are being phased out.

Can I change the size of the player when I embed the video?

When embedding a video you can select the player size by clicking on the arrow next to the Select button. There are 3 options - Large, Medium, Small. Medium is the default size.

Why hasn't my video embedded?

When you embed a video, a link like this will appear in the text box. For example: tinymce-kalturamedia-embed|| title of your video (00:29)||304||231

If you need to add text, do this on a new line to avoid corrupting the video link. The video will be visible once you press Save Changes. If the video doesn't appear, the video link may be corrupted.

Can I fix a corrupted embed code?

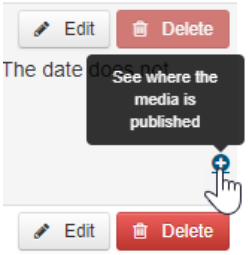
Yes, edit the post, delete the video link and re-embed the video.

How do I stop the videos slowing my FLO page loading?

If you embed a lot of videos on the topic home page it may become slow to load. Embed video and other media in labels and pages.

How can I tell where my video is embedded?

In your personal My Media gallery you can check where your videos are located by clicking the blue + icon (add image) on the right-hand side of each video. This shows where your media has been embedded in context or added to Media Vaults. *Embedded In - Flinders Learning Online* will also be added when you embed in a FLO topic. *Known issue:* location tags will remain even after media is removed from that location.



Look for the help button in My Media and the video player for specific support.