Question 1: Why do you visit the State Library of South Australia?			
NEO INST TERMINOLOGY (Audience perceptions of value)	**STATE LIBRARY CATEGORIES (Public perceptions of value)**	**SUBTHEME (Public value associations)**	**SUBTOTAL (Priority of Value)**
Emotional impact, stimulation, flight	QUIET ESCAPE & SECURITY	Focus	4
		Environment & Facilities	6
			10
Personal Resonance, Engagement & Captivation	INSPIRATION	Rumination	2
		Personal Identity & Aspiration	3
		Personal projects	8
		Public Events	8
			21
Knowledge Access, Learning (challenge & risk)	EDUCATION	Informal Study	21
		Books	6
		Formal Study	15
			42
Vocation, Authenticity & Collective Engagement	CIVIC TRUST & PUBLIC SERVICE	Public forum	5
		Free access	4
		Knowledge access	3
		Civic Engagement	1
		Public events	5
			18
Shared Experience & Atmosphere	COMMUNITY RESOURCE / SITE VALUE	Collections access	18
		Environment & Facilities	24
		Public events	7
		Cultural tourism	2
			51
Aesthetic Growth & Self-Actualisation, Empowerment & Renewel	SELF-IMPROVEMENT & TRANSFORMATION	Knowledge access	5
		Job hunting	2
		Regeneration	1
			8
Improved Social Skills & Better Relationships	SOCIAL / CULTURAL CONNECTION & EXCHANGE	Language skills	3
		Public events	3
			6
New category	HERITAGE & CONTINUITY	Ancestry research	10
		Historical architecture	4
		Expertise & Integrity	2
		Historical collections access	4
			20
		TOTAL	**176**

Question 1: Why do you visit the State Library of South Australia?				
Q1: SUBTHEME (How is that value manifest?)	**TOTAL**		**SUBTHEME (Public value associations)**	**TOTAL**
Ancestry research	10		Environment & Facilities	30
Books	6		Public Events	23
Civic engagement	1		Informal Study	21
Collections access	18		Collections access	18
Cultural tourism	2		Formal Study	15
Job hunting	2		Personal connection	11
Environment & Facilities	30		Ancestry research	10
Expertise & Integrity	2		Knowledge access	8
Focus	4		Books	6
Formal Study	15		Public forum	5
Free access	4		Focus	4
Historical architecture	4		Free access	4
Historical collections access	4		Historical collections access	4
Informal Study	21		Historical architecture	4
Knowledge access	8		Language skills	3
Language skills	3		Cultural tourism	2
Personal connection	11		Job hunting	2
Public Events	23		Expertise & Integrity	2
Public forum	5		Rumination	2
Regeneration	1		Civic engagement	1
Rumination	2		Regeneration	1
Total	**176**		**Total**	**176**

Q1: Why do you visit the State Library of South Australia?
Value Associations

Public Perceptions of Value
Q1: Why do you visit the State Library of South Australia?
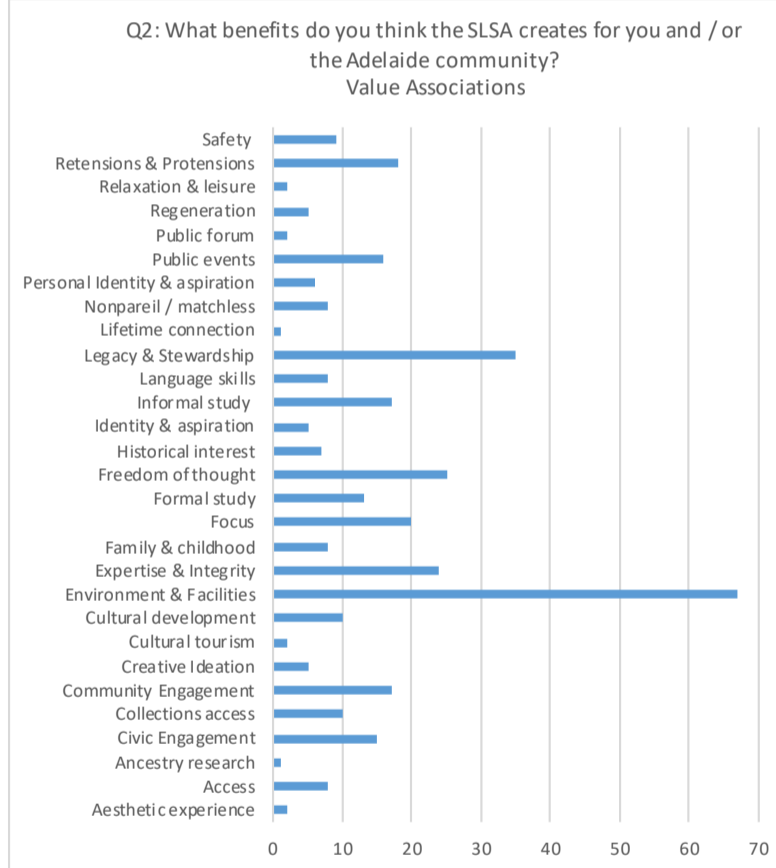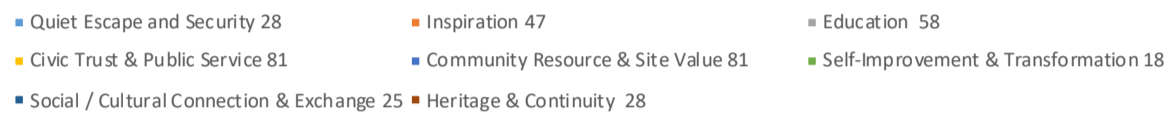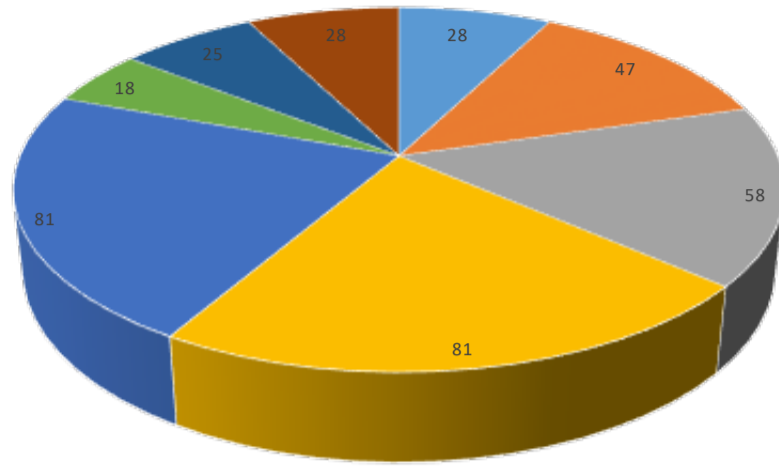(Total = 175 responses from 82 respondents)

- Quiet Escape & Security = 10
- Inspiration = 21
- Education = 42
- Civic Trust & Public Service = 18
- Community Resource / Site Value = 51
- Self-Improvement & Transformation = 8
- Social/Cultural Connection & Exchange = 6
- Heritage & Continuity = 20

Summary

Quiet Escape & Security = 10	10
Inspiration = 21	21
Education = 42	42
Civic Trust & Public Service = 18	18
Community Resource / Site Value = 51	51
Self-Improvement & Transformation = 8	8
Social/Cultural Connection & Exchange = 6	6
Heritage & Continuity = 20	20
TOTAL	**176**

Q2: Value Associations Summary

NEO INST TERMINOLOGY (Audience perceptions of value)	STATE LIBRARY CATEGORIES (Public perceptions of value)	SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Emotional impact, stimulation, flight	QUIET ESCAPE & SECURITY	Aesthetic experience	2
		Environment & Facilities	3
		Relaxation & leisure	2
		Safety	4
		Focus	11
		Family & childhood	1
		Regeneration	5
			28
Personal Resonance, Engagement & Captivation	INSPIRATION	Freedom of thought	5
		Focus	8
		Environment & Facilities	11
		Expertise & Integrity	2
		Historical interest	4
		Legacy & Stewardship	2
		Ancestry research	1
		Public events	2
		Personal Identity & aspiration	6
		Cultural development	3
		Family & childhood	3
			47
Knowledge Access, Learning (challenge & risk)	EDUCATION	Collections access	6
		Historical interest	3
		Informal study	17
		Public events	6
		Formal study	13
		Language skills	3
		Environment and facilities	10
			58
Vocation, Authenticity & Collective Engagement	CIVIC TRUST & PUBLIC SERVICE	Retensions & Protensions	12
		Legacy & Stewardship	12
		Public forum	2
		Expertise & Integrity	17
		Access	8
		Safety	5
		Community Engagement	10
		Freedom of Thought	15
			81
Shared Experience & Atmosphere	COMMUNITY RESOURCE & SITE VALUE	Nonpareil / matchless	7
		Legacy & Stewardship	13
		Civic Engagement	5
		Public events	8
		Environment & Facilities	37
		Cultural tourism	2
		Freedom of thought	4
		Expertise & Integrity	5
		SUBTOTAL	81
Aesthetic Growth & Self-Actualisation, Empowerment & Renewel	SELF-IMPROVEMENT & TRANSFORMATION	Creative Ideation	5
		Freedom of thought	1
		Language skills	2
		Focus	1
		Environment & Facillities	4
		Identity & aspiration	5
		SUBTOTAL	18
Improved Social Skills & Better Relationships	SOCIAL / CULTURAL CONNECTION & EXCHANGE	Civic Engagement	10
		Community Engagement	7
		Language skills	3
		Cultural development	5
		SUBTOTAL	25
New Category	HERITAGE & CONTINUITY	Collections access	4
		Legacy & Stewardship	8
		Nonpareil / matchless	1
		Cultural Development	2
		Lifetime connection	1
		Retensions & Protensions	6
		Environment & Facilities	2
		Family activity	4
		SUBTOTAL	28
		TOTAL	366

Q2: SUBTHEME A-Z (How is that value manifest?)	SUBTOTAL (Priority of Value)	Q2: SUBTHEME (How is that value manifest?)
Aesthetic experience	2	Environment & Facilities
Access	8	Legacy & Stewardship
Ancestry research	1	Freedom of thought
Civic Engagement	15	Expertise & Integrity
Collections access	10	Focus
Community Engagement	17	Retensions & Protensions
Creative Ideation	5	Community Engagement
Cultural tourism	2	Informal study
Cultural development	10	Civic Engagement
Environment & Facilities	67	Public events
Expertise & Integrity	24	Formal study
Family & childhood	8	Collections access
Focus	20	Cultural development
Formal study	13	Safety
Freedom of thought	25	Access
Historical interest	7	Family & childhood
Identity & aspiration	5	Language skills
Informal study	17	Nonpareil / matchless
Language skills	8	Historical interest
Legacy & Stewardship	35	Personal Identity & aspiration
Lifetime connection	1	Creative Ideation
Nonpareil / matchless	8	Identity & aspiration
Personal Identity & aspiration	6	Regeneration
Public events	16	Aesthetic experience
Public forum	2	Cultural tourism
Regeneration	5	Public forum
Relaxation & leisure	2	Relaxation & leisure
Retensions & Protensions	18	Ancestry research
Safety	9	Lifetime connection
	366	

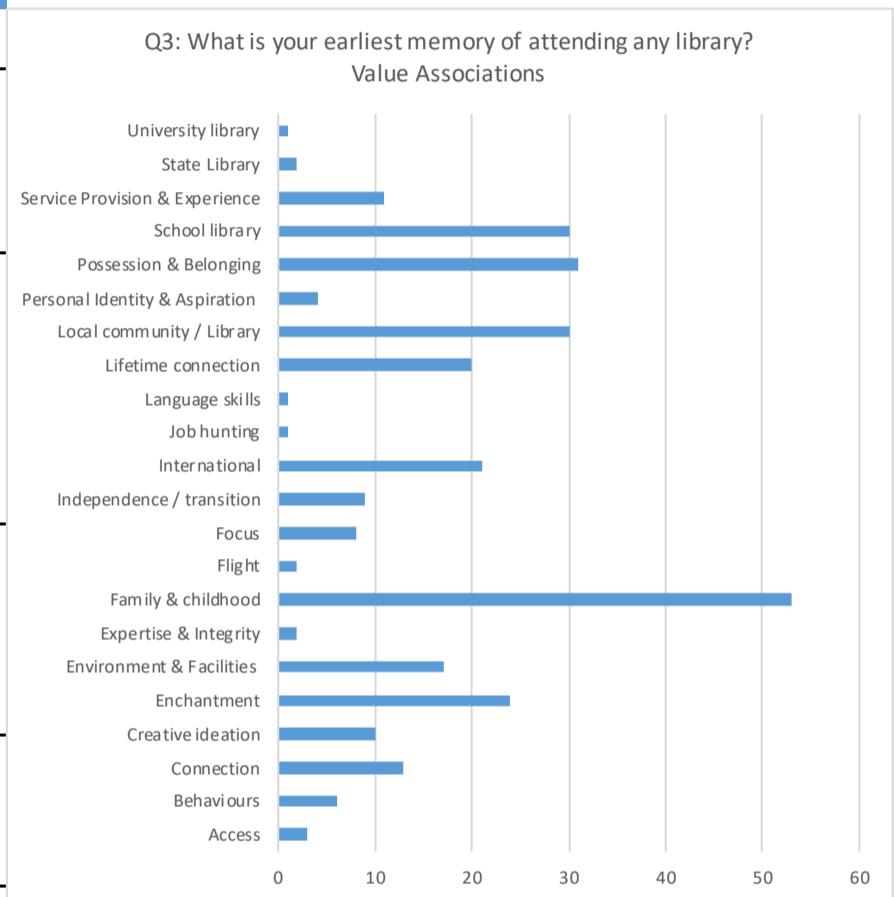Q2: What benefits do you think the SLSA creates for you and / or the Adelaide community? Value Associations

Q2: What benefits do you think the SLSA creates for you and / or
the Adelaide community?
(Total 366 responses from 80 respondents)

- Quiet Escape and Security 28
- Inspiration 47
- Education 58
- Civic Trust & Public Service 81
- Community Resource & Site Value 81
- Self-Improvement & Transformation 18
- Social / Cultural Connection & Exchange 25
- Heritage & Continuity 28

SUMMARY

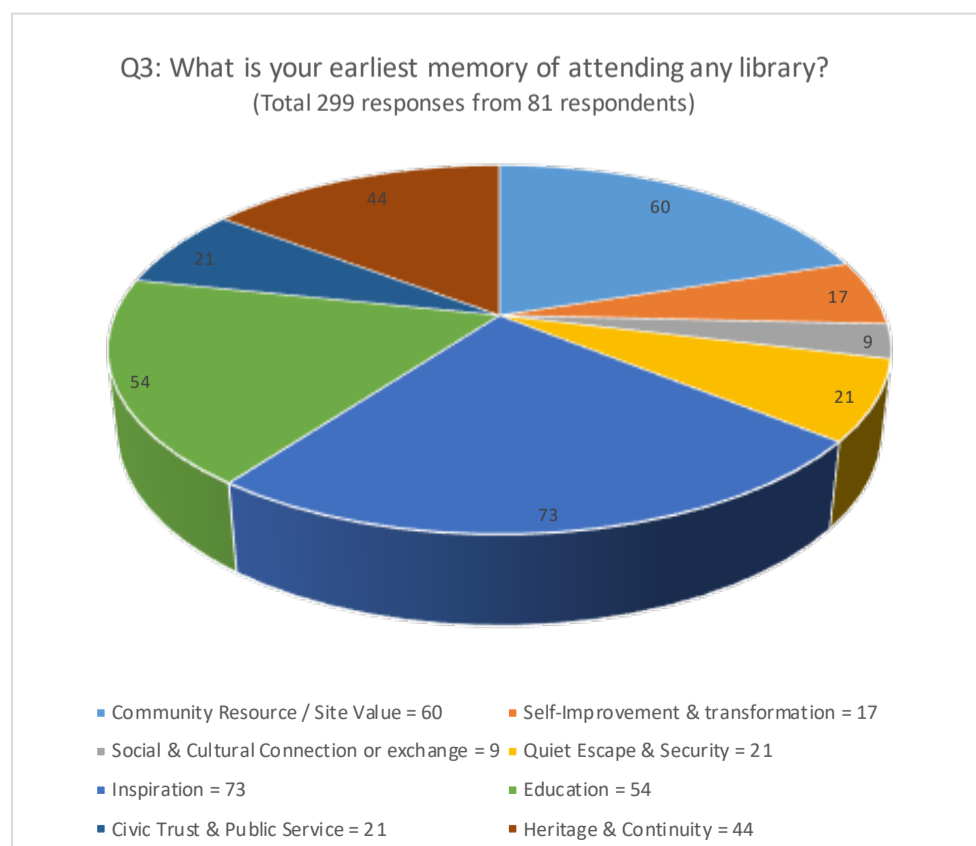|	
Quiet Escape and Security	28
Inspiration	47
Education	58
Civic Trust & Public Service	81
Community Resource & Site Value	81
Self-Improvement & Transformation	18
Social / Cultural Connection & Exchange	25
Heritage & Continuity	28
TOTAL	**366**

Q3: Value Associations Summary

NEO INST TERMINOLOGY (Audience perceptions of value)	STATE LIBRARY CATEGORIES (Public perceptions of value)	SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Emotional impact, stimulation, flight	QUIET ESCAPE & SECURITY	Family & childhood	5
		Possession & Belonging	4
		Focus	1
		Lifetime connection	1
		Enchantment	6
		Connection	4
			21
Personal Resonance, Engagement & Captivation	INSPIRATION	Creative ideation	4
		Flight	2
		Local community	12
		Possession & Belonging	6
		School library	6
		International	7
		State Library	2
		Family & childhood	19
		Connection	4
		Enchantment	11
		SUBTOTAL	73
Knowledge Access, Learning (challenge & risk)	EDUCATION	Family & childhood	11
		focus	5
		School library	22
		Possession & Belonging	7
		Connection	5
		Local community library	3
		University library	1
			54
Vocation, Authenticity & Collective Engagement	CIVIC TRUST & PUBLIC SERVICE	Behaviours	6
		Service Provision & Experience	6
		Family & childhood	3
		Possession & Belonging	4
		Expertise & Integrity	2
		SUBTOTAL	21
Shared Experience & Atmosphere	COMMUNITY RESOURCE / SITE VALUE	Possession & Belonging	10
		Focus	2
		Family & childhood	8
		School library	2
		Service Provision & Experience	5
		Local community library	15
		Environment & Facilities	12
		International	6
		SUBTOTAL	60
Aesthetic Growth & Self-Actualisation, Empowerment & Renewel	SELF-IMPROVEMENT & TRANSFORMATION	Creative ideation	4
		Access	3
		Enchantment	2
		Language skills	1
		Independence / transition	6
		Job hunting	1
		SUBTOTAL	17
Improved Social Skills & Better Relationships	SOCIAL / CULTURAL CONNECTION	Independence / transition	1
		Personal Identity & Aspiration	3
		Creative ideation	2
		Family & childhood	3
		SUBTOTAL	9
Historical connection, Legacy & Stewardship (additional value)	HERITAGE & CONTINUITY	Lifetime connection	19
		Enchantment	5
		Independence / transition	1
		Family & childhood	5
		Personal Identity & Aspiration	1
		Environment & Facilities	5
		International	8
		SUBTOTAL	44
		TOTAL	299

Q3: SUBTHEME SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Access	3
Behaviours	6
Connection	13
Creative ideation	10
Enchantment	24
Environment & Facilities	17
Expertise & Integrity	2
Family & childhood	53
Flight	2
Focus	8
Independence / transition	9
International	21
Job hunting	1
Language skills	1
Lifetime connection	20
Local community / Library	30
Personal Identity & Aspiration	4
Possession & Belonging	31
School library	30
Service Provision & Experience	11
State Library	2
University library	1
Total	**299**

Q3: SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Family & childhood	53
Possession & Belonging	31
Local community / Library	30
School library	30
Enchantment	24
International	21
Lifetime connection	20
Environment & Facilities	17
Connection	13
Service Provision & Experience	11
Creative ideation	10
Independence / transition	9
Focus	8
Behaviours	6
Personal Identity & Aspiration	4
Access	3
Expertise & Integrity	2
Flight	2
State Library	2
Job hunting	1
Language skills	1
University library	1
Total	**299**

Q3: What is your earliest memory of attending any library? Value Associations

Q3: What is your earliest memory of attending any library? (Total 299 responses from 81 respondents)
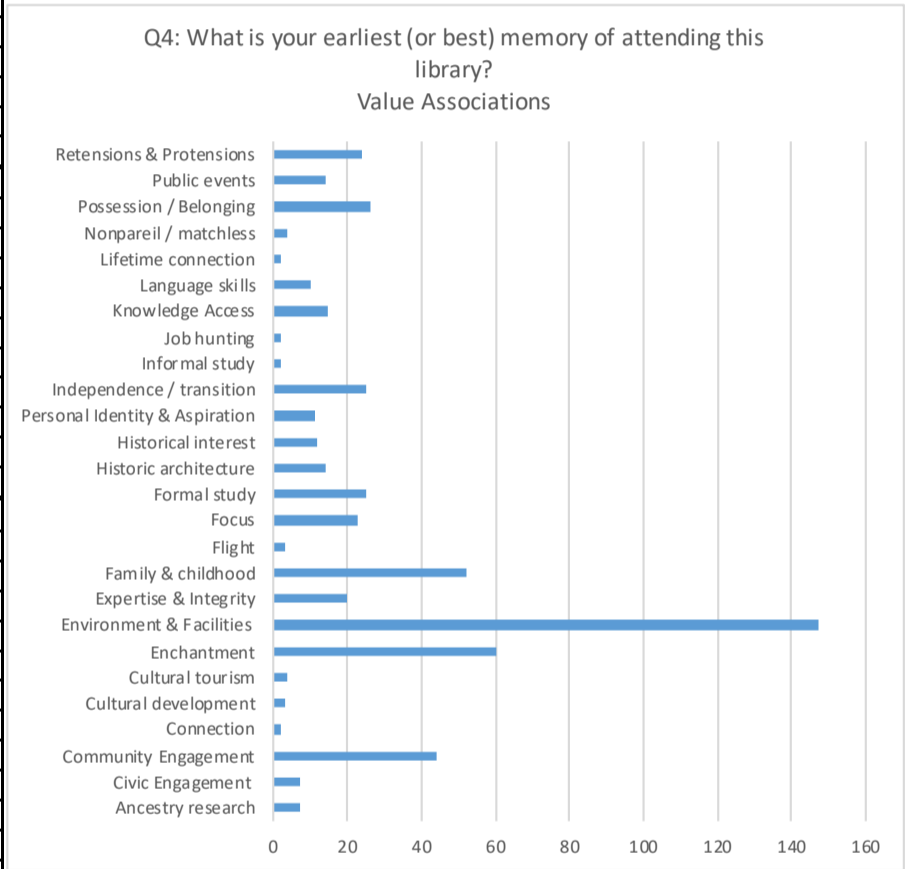
SUMMARY

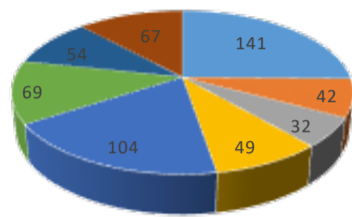|	
Community Resource / Site Value = 60	60
Self-Improvement & transformation = 17	17
Social & Cultural Connection or exchange = 9	9
Quiet Escape & Security = 21	21
Inspiration = 73	73
Education = 54	54
Civic Trust & Public Service = 21	21
Heritage & Continuity = 44	44
TOTAL	**299**

Q4: Value Associations Summary

NEO INST TERMINOLOGY (Audience perceptions of value)	STATE LIBRARY CATEGORIES (Public perceptions of value)	SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Emotional impact, stimulation, flight	QUIET ESCAPE & SECURITY	Enchantment	11
		Environment & Facilities	15
		Focus	2
		Independence / transition	4
		Possession / Belonging	3
		Nonpareil / matchless	3
		Family & childhood	6
		Flight	3
		Lifetime connection	2
		SUBTOTAL	**49**
Personal Resonance, Engagement & Captivation	INSPIRATION	Enchantment	18
		Environment & Facilities	33
		Personal Identity & Aspiration	4
		Community Engagement	12
		Family & childhood	13
		Job hunting	1
		Focus	7
		Independence / transition	6
		Cultural development	1
		Historical interest	4
		Possession / Belonging	4
		Nonpareil / matchless	1
		SUBTOTAL	**104**
Knowledge Access, Learning (challenge & risk)	EDUCATION	Environment & Facilities	15
		Focus	12
		Formal study	12
		Enchantment	6
		Community Engagement	10
		Family & childhood	3
		Independence / transition	1
		Historical interest	2
		Knowledge Access	6
		Informal study	2
		SUBTOTAL	**69**
Vocation, Authenticity & Collective Engagement	CIVIC TRUST & PUBLIC SERVICE	Family & childhood	5
		Personal Identity & Aspiration	2
		Expertise & Integrity	6
		Retensions & Protensions	2
		Knowledge Access	9
		Community Engagement	8
		Environment & Facilities	12
		Civic responsibility	5
		Enchantment	3
		Possession / Belonging	2
		SUBTOTAL	**54**
Shared Experience & Atmosphere	COMMUNITY RESOURCE / SITE VALUE	Environment, collections & Facilities	47
		Focus	2
		Enchantment	13
		Historic architecture	14
		Family & childhood	12
		Possession / Belonging	11
		Expertise & Integrity	5
		Community Engagement	9
		Independence / transition	5
		Retensions & Protensions	5
		Language classes	4
		Public events	5
		Formal Study	9
		SUBTOTAL	**141**
Aesthetic Growth & Self-Actualisation, Empowerment & Renewel	SELF-IMPROVEMENT & TRANSFORMATION	Formal study	2
		Public events	2
		Personal Identity & Aspiration	3
		Possession / Belonging	5
		Language skills	3
		Expertise & Integrity	1
		Job hunting	1
		Family & childhood	6
		Environment, collections & Facilities	4
		Enchantment	6
		Community Engagement	1
		Independence / transition	3
		Personal Identity & Aspiration	2
		Ancestry research	3
			42
Improved Social Skills & Better Relationships	SOCIAL / CULTURAL CONNECTION & EXCHANGE	Independence / transition	4
		Community Engagement	4
		Language skills	3
		Environment & Facilities	3
		Cultural development	2
		Connection	2
		Public events	5
		Expertise & Integrity	2
		Family & childhood	2
		Cultural tourism	3
		Enchantment	1
		Civic contribution	1
		SUBTOTAL	**32**

Q4: SUBTHEME SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Ancestry research	7
Civic Engagement	7
Community Engagement	44
Connection	2
Cultural development	3
Cultural tourism	4
Enchantment	60
Environment & Facilities	147
Expertise & Integrity	20
Family & childhood	52
Flight	3
Focus	23
Formal study	25
Historic architecture	14
Historical interest	12
Personal Identity & Aspiration	11
Independence / transition	25
Informal study	2
Job hunting	2
Knowledge Access	15
Language skills	10
Lifetime connection	2
Nonpareil / matchless	4
Possession / Belonging	26
Public events	14
Retensions & Protensions	24
TOTAL	**558**

Q4: SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Environment & Facilities	147
Enchantment	60
Family & childhood	52
Community Engagement	44
Possession / Belonging	26
Formal study	25
Independence / transition	25
Retensions & Protensions	24
Focus	23
Expertise & Integrity	20
Knowledge Access	15
Historic architecture	14
Public events	14
Historical interest	12
Language skills	10
Ancestry research	7
Civic Engagement	7
Personal Identity & Aspiration	11
Cultural tourism	4
Nonpareil / matchless	4
Cultural development	3
Flight	3
Companionship	2
Informal study	2
Job hunting	2
Lifetime connection	2
TOTAL	**558**

Q4: What is your earliest (or best) memory of attending this library?
Value Associations

New Category	HERITAGE & CONTINUITY	Retensions & Protensions	17
		Environment & Facilities	18
		Enchantment	2
		Expertise & Integrity	6
		Possession / Belonging	1
		Public events	2
		Historical interest	6
		Family & childhood	5
		Ancestry research	4
		Cultural tourism	1
		Civic contribution	1
		Formal study	2
		Independence / transition	2
		SUBTOTAL	**67**
		TOTAL	**558**

Q4: What is your earliest (or best) memory of attending this library?
(Total 558 responses from 80 respondents)

- Community Resource / Site Value = 141
- Self-Improvement & transformation = 42
- Social & Cultural Connection or exchange = 32
- Quiet Escape & Security = 49
- Inspiration = 104
- Education = 69
- Civic Trust & Public Service = 54
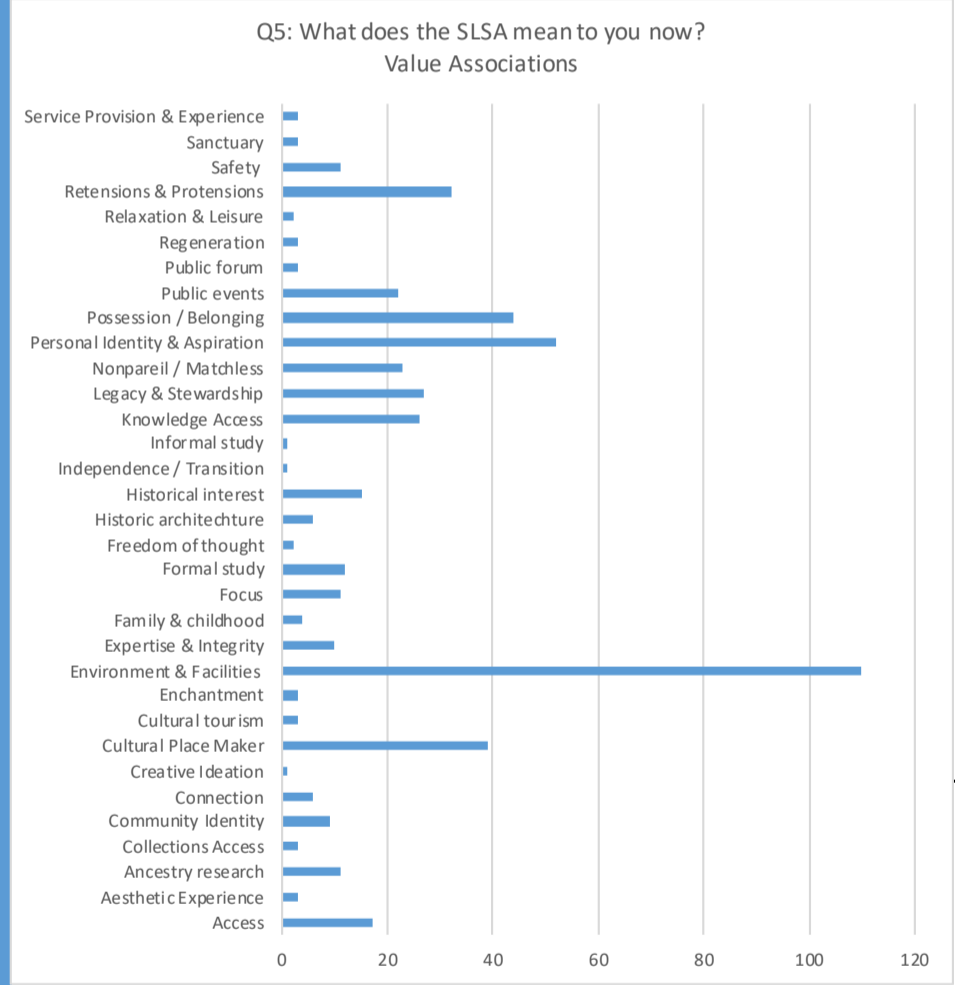- Heritage & Continuity = 67

SUMMARY

Community Resource / Site Value = 141	141
Self-Improvement & transformation = 42	42
Social & Cultural Connection or exchange = 32	32
Quiet Escape & Security = 49	49
Inspiration = 104	104
Education = 69	69
Civic Trust & Public Service = 54	54
Heritage & Continuity = 67	67
TOTAL	**558**

Q5: Value Associations Summary

NEO INST TERMINOLOGY (Audience perceptions of value)	STATE LIBRARY CATEGORIES (Public perceptions of value)	SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Emotional impact, stimulation, flight	QUIET ESCATE & SECURITY	Sanctuary	3
		Possession / Belonging	3
		Environment & Facilities	6
		Focus	1
		Personal Identity & Aspiration	4
		Safety	2
		SUBTOTAL	**19**
Personal Resonance, Engagement and Captivation	INSPIRATION	Personal Identity & Aspiration	13
		Expertise & Integrity	1
		Nonpareil / Matchless	4
		Aesthetic Experience	2
		Environment & Facilities	20
		Possession / Belonging	9
		Freedom of thought	1
		Public forum	3
		Focus	5
		Public events	2
		Safety	3
		Relaxation & Leisure	1
		Collections Access	3
		Retensions & Protensions	5
		Access	1
		Ancestry research	3
		Legacy & Stewardship	1
		Cultural Place Maker	3
		Informal study	1
		Historical interest	1
		Family & childhood	1
		Historic architechture	1
		Community Identity	2
		SUBTOTAL	**86**
Knowledge Access, Learning (challenge and risk)	EDUCATION	Focus	4
		Knowledge Access	18
		Nonpareil / Matchless	4
		Public events	8
		Access	6
		Study	11
		Environment & Facilities	12
		Cultural Place Maker	2
		Ancestry research	3
		Historical interest	2
		SUBTOTAL	**70**
Vocation, Authenticity and Collective Engagment	CIVIC TRUST & PUBLIC SERVICE	Cultural Place Maker	11
		Knowledge Access	2
		Retensions & Protensions	2
		Legacy & Stewardship	15
		Personal Identity & Aspiration	10
		Nonpareil / Matchless	4
		Enchantment	3
		Environment & Facilities	11
		Community Identity	3
		Expertise & Integrity	4
		Public events	1
		Freedom of thought	1
		Possession / Belonging	2
		Safety	2
		SUBTOTAL	**71**
Shared Experience and Atmosphere	COMMUNITY RESOURCE & SITE VALUE	Cultural Place Maker	9
		Environment & Facilities	21
		Public events	8
		Access	5
		Retensions & Protensions	10
		Possession / Belonging	8
		Personal Identity & Aspiration	2
		Safety	2
		Legacy & Stewardship	5
		Nonpareil / Matchless	6
		Expertise & Integrity	1
		SUBTOTAL	**77**
Aesthetic Growth and Self-Actualisation, Empowerment and Renewel	SELF-IMPROVEMENT & TRANSFORMATION	Regeneration	3
		Aesthetic Experience	1
		Personal Identity & Aspiration	11
		Possession / Belonging	6
		Environment & Facilities	8
		Safety	2
		Relaxation & leisure	1
		Formal study	1
		Family & childhood	1
		Retensions & Protensions	1
		Connection	2
		Knowledge Access	1
		Independence / Transition	1
		SUBTOTAL	**39**

Q5: SUBTHEME (Public value associations A-Z)	SUBTOTAL (Priority of Value)
Access	17
Aesthetic Experience	3
Ancestry research	11
Collections Access	3
Community Identity	9
Connection	6
Creative Ideation	1
Cultural Place Maker	39
Cultural tourism	3
Enchantment	3
Environment & Facilities	110
Expertise & Integrity	10
Family & childhood	4
Focus	11
Formal study	12
Freedom of thought	2
Historic architechture	6
Historical interest	15
Independence / Transition	1
Informal study	1
Knowledge Access	26
Legacy & Stewardship	27
Nonpareil / Matchless	23
Personal Identity & Aspiration	52
Possession / Belonging	44
Public events	22
Public forum	3
Regeneration	3
Relaxation & Leisure	2
Retensions & Protensions	32
Safety	11
Sanctuary	3
Service Provision & Experience	3
518	

Q5: SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Environment & Facilities	110
Personal Identity & Aspiration	52
Possession / Belonging	44
Cultural Place Maker	39
Retensions & Protensions	32
Legacy & Stewardship	27
Knowledge Access	26
Nonpareil / Matchless	23
Public events	22
Access	17
Historical interest	15
Formal study	12
Focus	11
Ancestry research	11
Safety	11
Expertise & Integrity	10
Community Identity	9
Connection	6
Historic architechture	6
Family & childhood	4
Aesthetic Experience	3
Collections Access	3
Cultural tourism	3
Enchantment	3
Public forum	3
Regeneration	3
Sanctuary	3
Service Provision & Experience	3
Freedom of thought	2
Relaxation & Leisure	2
Creative Ideation	1
Independence / Transition	1
Informal study	1
518	

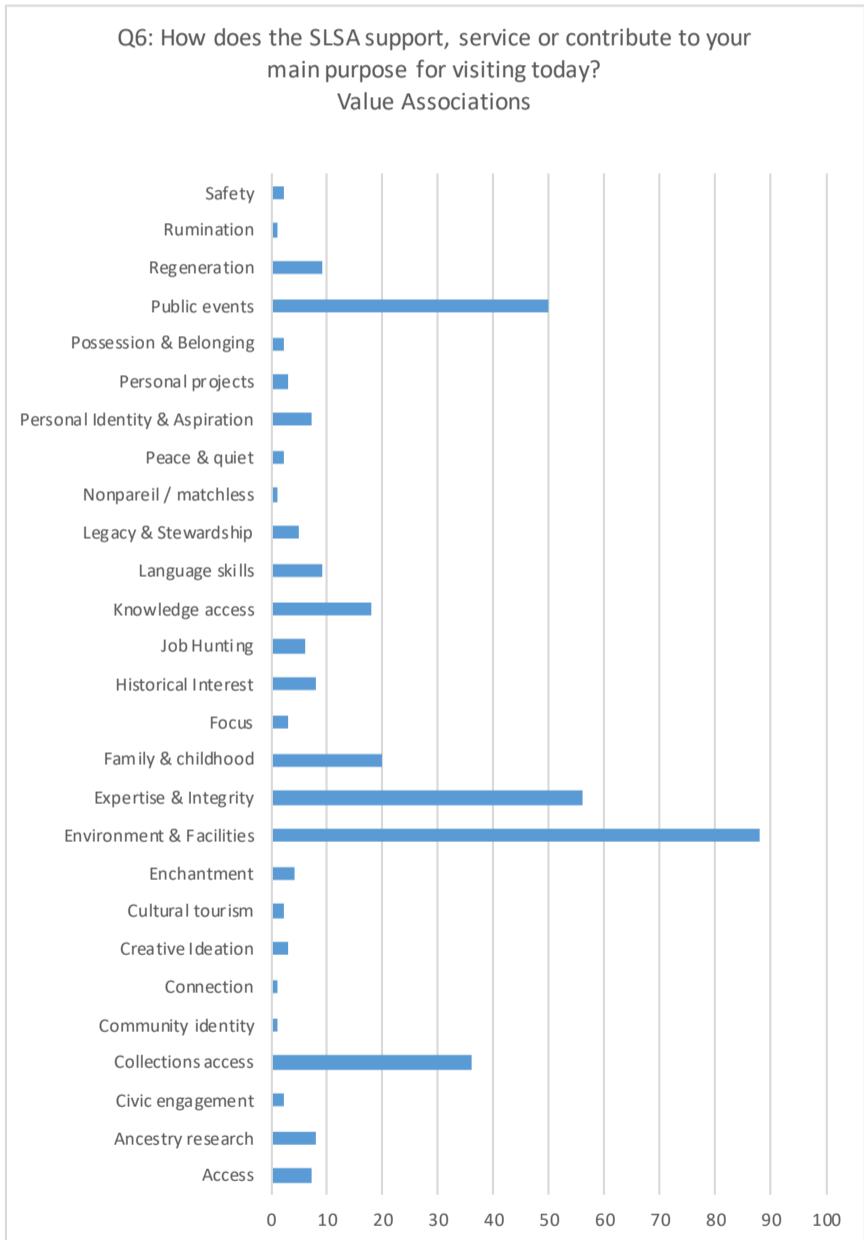Q5: What does the SLSA mean to you now? Value Associations

Improved Social Skills, Better Relationships	SOCIAL / CULTURAL CONNECTION & EXCHANGE	Community Identity	4
		Cultural tourism	3
		Retensions & Protensions	5
		Environment & Facilities	17
		Cultural Place Maker	8
		Legacy & Stewardship	6
		Possession / Belonging	4
		Personal Identity & Aspiration	3
		Focus	1
		Access	5
		Connection	4
		Historical interest	2
		Creative Ideation	1
		Service Provision & Experience	3
		Nonpareil / Matchless	2
		Ancestry research	2
		Public events	3
		Expertise & Integrity	2
		SUBTOTAL	**75**
	HERITAGE & CONTINUTITY	Historic architechture	5
		Retensions & Protensions	9
		Knowledge Access	5
		Historical interest	10
		Personal Identity & Aspiration	9
		Expertise & Integrity	2
		Possession / Belonging	12
		Environment & Facilities	15
		Cultural place Maker	6
		Ancestry research	3
		Nonpareil / Matchless	3
		Family & childhood	2
		SUBTOTAL	**81**
		TOTAL	**518**

Community Resource / Site Value = 120	77
Self-Improvement & Transformation = 39	39
Social / Cultural Connection & Exchange = 75	75
Quiet Escape & Security = 19	19
Inspiration = 86	86
Education = 70	70
Civic Trust & Public Service = 71	71
Heritage & Continuity = 81	81
TOTAL	**518**

Q5: What does the SLSA mean to you now?
(Total 518 responses from 74 respondents)

- Community Resource / Site Value = 120
- Self-Improvement & Transformation = 39
- Social / Cultural Connection & Exchange = 75
- Quiet Escape & Security = 19
- Inspiration = 86
- Education = 70
- Civic Trust & Public Service = 71
- Heritage & Continuity = 81
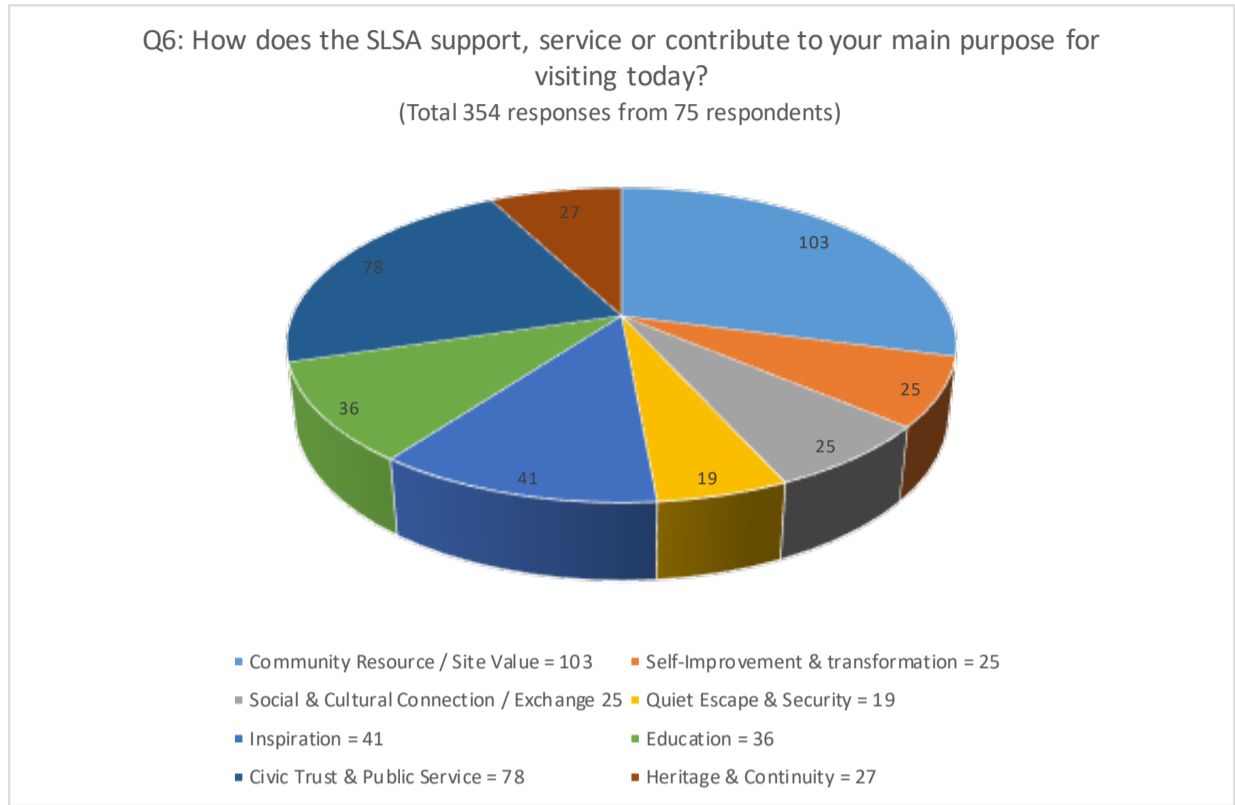
Q6: Value Associations Summary

NEO INST TERMINOLOGY (Audience perceptions of value)	STATE LIBRARY CATEGORIES (Public perceptions of value)	SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Emotional impact, stimulation, flight	QUIET ESCAPE & SECURITY	Environment & Facilities	7
		Cultural tourism	1
		Regeneration	2
		Job Hunting	1
		Enchantment	1
		Personal Identity & Aspiration	1
		Family & childhood	3
		Public events	3
		SUBTOTAL	**19**
Personal Resonance, Engagement and Captivation	INSPIRATION	Ancestry research	1
		Environment & Facilities	11
		Focus	1
		Regeneration	2
		Connection	1
		Possession & Belonging	2
		Expertise & Integrity	2
		Public events	10
		Knowledge access	4
		Personal projects	1
		Rumination	1
		Personal Identity & Aspiration	1
		Family & childhood	4
		SUBTOTAL	**41**
Knowledge Access, Learning (challenge and risk)	EDUCATION	Expertise & Integrity	2
		Collections access	7
		Knowledge access	5
		Job Hunting	1
		Environment & Facilities	5
		Historical Interest	1
		Language skills	3
		Creative Ideation	2
		Ancestry research	1
		Public events	6
		Enchantment	1
		Family & childhood	2
		SUBTOTAL	**36**
Vocation, Authenticity and Collective Engagment	CIVIC TRUST & PUBLIC SERVICE	Access	7
		Expertise & Integrity	22
		Environment & Facilities	23
		Personal Identity & Aspiration	4
		Collections access	4
		Knowledge access	3
		Historical Interest	1
		Language skills	2
		Job Hunting	2
		Enchantment	2
		Safety	1
		Focus	1
		Public events	3
		Legacy & Stewardship	1
		Creative Ideation	1
		Civic engagement	1
		SUBTOTAL	**78**
Shared Experience and Atmosphere	COMMUNITY RESOURCE / SITE VALUE	Public events	17
		Expertise & Integrity	23
		Environment & Facilities	37
		Nonpareil / matchless	1
		Ancestry research	1
		Collections access	15
		Peace & quiet	2
		Cultural tourism	1
		Safety	1
		Regeneration	2
		Family & childhood	3
		SUBTOTAL	**103**
Aesthetic Growth and Self-Actualisation, Empowerment and Renewel	SELF-IMPROVEMENT & TRANSFORMATION	Knowledge access	6
		Expertise & Integrity	1
		Focus	1
		Regeneration	3
		Collections access	1
		Language skills	3
		Job Hunting	2
		Environment & Facilities	3
		Public events	2
		Personal Identity & Aspiration	1
		Family & childhood	2
		SUBTOTAL	**25**
Improved Social Skills, Better Relationships	SOCIAL / CULTURAL CONNECTION & EXCHANGE	Expertise & Integrity	6
		Language skills	1
		Collections access	2
		Public events	8
		Personal projects	1
		Ancestry research	1
		Environment & Facilities	1
		Civic engagement	1
		Family & childhood	4
		SUBTOTAL	**25**

Q6: SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Access	7
Ancestry research	8
Civic engagement	2
Collections access	36
Community identity	1
Connection	1
Creative Ideation	3
Cultural tourism	2
Enchantment	4
Environment & Facilities	88
Expertise & Integrity	56
Family & childhood	20
Focus	3
Historical Interest	8
Job Hunting	6
Knowledge access	18
Language skills	9
Legacy & Stewardship	5
Nonpareil / matchless	1
Peace & quiet	2
Personal Identity & Aspiration	7
Personal projects	3
Possession & Belonging	2
Public events	50
Regeneration	9
Rumination	1
Safety	2
TOTAL	**354**

Q6: SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Environment & Facilities	88
Expertise & Integrity	56
Public events	50
Collections access	36
Family & childhood	20
Knowledge access	18
Language skills	9
Regeneration	9
Ancestry research	8
Historical Interest	8
Access	7
Personal Identity & Aspiration	7
Job Hunting	6
Legacy & Stewardship	5
Enchantment	4
Creative Ideation	3
Focus	3
Personal projects	3
Civic engagement	2
Cultural tourism	2
Peace & quiet	2
Possession & Belonging	2
Safety	2
Community identity	1
Connection	1
Nonpareil / matchless	1
Rumination	1
TOTAL	**354**

Q6: How does the SLSA support, service or contribute to your main purpose for visiting today? Value Associations

Q6: Value Associations Summary

New Category	HERITAGE & CONTINUITY	Ancestry research	4
		Legacy & Stewardship	4
		Collections access	7
		Historical Interest	6
		Personal projects	1
		Community identity	1
		Public events	1
		Environment & Facilities	1
		Family & childhood	2
		SUBTOTAL	**27**
		TOTAL	354

Community Resource / Site Value = 103	103
Self-Improvement & transformation = 25	25
Social & Cultural Connection / Exchange 25	25
Quiet Escape & Security = 19	19
Inspiration = 41	41
Education = 36	36
Civic Trust & Public Service = 78	78
Heritage & Continuity = 27	27
TOTAL	**354**

Q6: How does the SLSA support, service or contribute to your main purpose for visiting today?
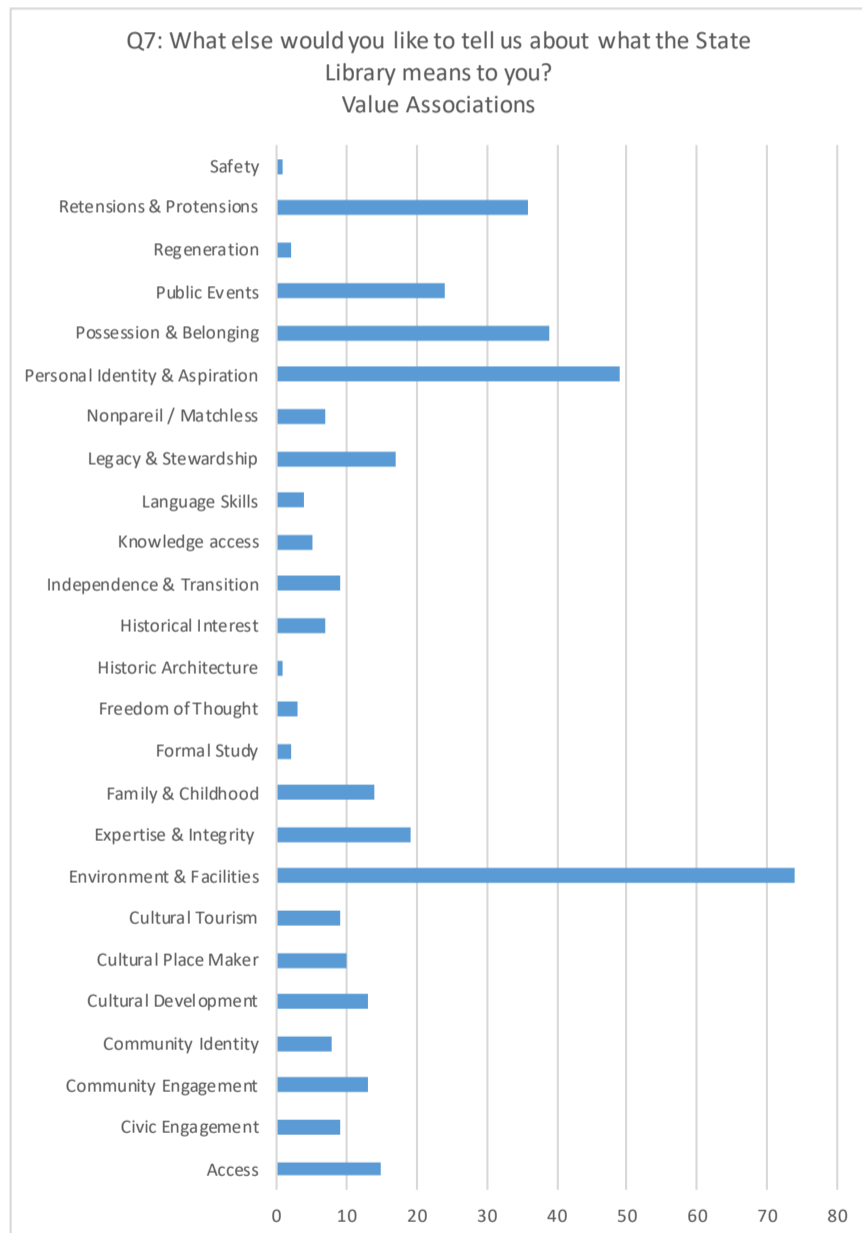(Total 354 responses from 75 respondents)

- Community Resource / Site Value = 103
- Self-Improvement & transformation = 25
- Social & Cultural Connection / Exchange 25
- Quiet Escape & Security = 19
- Inspiration = 41
- Education = 36
- Civic Trust & Public Service = 78
- Heritage & Continuity = 27

Q7: Value Associations Summary

NEO INST TERMINOLOGY (Audience perceptions of value)	STATE LIBRARY CATEGORIES (Public perceptions of value)	SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Emotional impact, stimulation, flight	QUIET ESCAPE & SECURITY	Environment & Facilities	9
		Safety	1
		Regeneration	1
		Possession & Belonging	3
		Independence & Transition	1
		Personal Identity & Aspiration	6
		Community Identity	1
		Expertise & Integrity	2
		Family & Childhood	1
		SUBTOTAL	**25**
Personal Resonance, Engagement and Captivation	INSPIRATION	Personal Identity & Aspiration	16
		Retensions & Protensions	5
		Community Engagement	3
		Access	3
		Family & Childhood	2
		Environment & Facilities	12
		Cultural Place Maker	3
		Cultural Tourism	3
		Possession & Belonging	11
		Language Skills	1
		Independence & Transition	3
		Public Events	3
		Expertise & Integrity	2
		SUBTOTAL	**67**
Knowledge Access, Learning (challenge and risk)	EDUCATION	Family & Childhood	3
		Public Events	5
		Knowledge access	3
		Retensions & Protensions	2
		Freedom of Thought	2
		Access	4
		Historical Interest	3
		Environment & Facilities	7
		Nonpareil / Matchless	1
		Expertise & Integrity	1
		Formal Study	2
		Language Skills	1
		Personal Identity & Aspiration	1
		SUBTOTAL	**35**
Vocation, Authenticity & Collective Engagment	CIVIC TRUST & PUBLIC SERVICE	Retensions & Protensions	10
		Historical Interest	4
		Personal Identity & Aspiration	5
		Knowledge access	1
		Civic Engagement	4
		Freedom of Thought	1
		Access	3
		Cultural Development	8
		Environment & Facilities	4
		Independence & Transition	1
		Language Skills	1
		Expertise & Integrity	6
		Nonpareil / Matchless	2
		Possession & Belonging	8
		Legacy & Stewardship	3
		Community Identity	5
		Family & Childhood	2
		Cultural Tourism	1
		Public Events	2
		SUBTOTAL	**71**
Shared Experience & Atmosphere		Environment & Facilities	21
		Public Events	7
		Family & Childhood	3
		Cultural Place Maker	3
		Retensions & Protensions	8
		Community Identity	2
		Regeneration	1
		Legacy & Stewardship	4
		Nonpareil / Matchless	1
		Expertise & Integrity	5
		Knowledge access	1
		Personal Identity & Aspiration	5
		Possession & Belonging	5
		Access	3
		Independence & Transition	1
		Cultural Tourism	2
		SUBTOTAL	**72**

Q7: SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Access	15
Civic Engagement	9
Community Engagement	13
Community Identity	8
Cultural Development	13
Cultural Place Maker	10
Cultural Tourism	9
Environment & Facilities	74
Expertise & Integrity	19
Family & Childhood	14
Formal Study	2
Freedom of Thought	3
Historic Architecture	1
Historical Interest	7
Independence & Transition	9
Knowledge access	5
Language Skills	4
Legacy & Stewardship	17
Nonpareil / Matchless	7
Personal Identity & Aspiration	49
Possession & Belonging	39
Public Events	24
Regeneration	2
Retensions & Protensions	36
Safety	1
TOTAL	**390**

Q7: SUBTHEME (Public value associations)	SUBTOTAL (Priority of Value)
Environment & Facilities	74
Personal Identity & Aspiration	49
Possession & Belonging	39
Retensions & Protensions	36
Public Events	24
Expertise & Integrity	19
Legacy & Stewardship	17
Access	15
Family & Childhood	14
Community Engagement	13
Cultural Development	13
Cultural Place Maker	10
Civic Engagement	9
Cultural Tourism	9
Independence & Transition	9
Community Identity	8
Historical Interest	7
Nonpareil / Matchless	7
Knowledge access	5
Language Skills	4
Freedom of Thought	3
Formal Study	2
Regeneration	2
Historic Architecture	1
Safety	1
TOTAL	**390**

Q7: What else would you like to tell us about what the State Library means to you? Value Associations

Aesthetic Growth and Self-Actualisation, Empowerment and Renewel	SELF-IMPROVEMENT & TRANSFORMATION	Personal Identity & Aspiration	5
		Possession & Belonging	3
		Access	2
		Environment & Facilities	3
		Community Engagement	4
		Independence & Transition	1
		Retensions & Protensions	1
		SUBTOTAL	**19**
Improved Social Skills, Better Relationships	SOCIAL / CULTURAL CONNECTION & EXCHANGE	Community Engagement	6
		Environment & Facilities	10
		Civic Engagement	3
		Personal Identity & Aspiration	4
		Cultural Place Maker	4
		Language Skills	1
		Independence & Transition	2
		Possession & Belonging	1
		Cultural Tourism	3
		Retensions & Protensions	4
		Nonpareil / Matchless	1
		Expertise & Integrity	2
		Public Events	4
		SUBTOTAL	**45**
New category	HERITAGE & CONTINUITY	Retensions & Protensions	6
		Legacy & Stewardship	10
		Possession & Belonging	8
		Personal Identity & Aspiration	7
		Environment & Facilities	8
		Cultural Development	6
		Nonpareil / Matchless	2
		Historic Architecture	1
		Civic Engagement	1
		Family & Childhood	3
		Expertise & Integrity	1
		Public Events	3
		SUBTOTAL	**56**
		TOTAL	**390**

SUMMARY

Community Resource / Site Value = 72	72
Self-Improvement & transformation = 19	19
Social & Cultural Connection / Exchange = 45	45
Quiet Escape & Security = 25	25
Inspiration = 67	67
Education = 35	35
Civic Trust & Public Service = 71	71
Heritage & Continuity = 56	56
TOTAL	**390**

Q7: What else would you like to tell us about what the State Library means to you?
(Total 390 responses from 59 respondents)
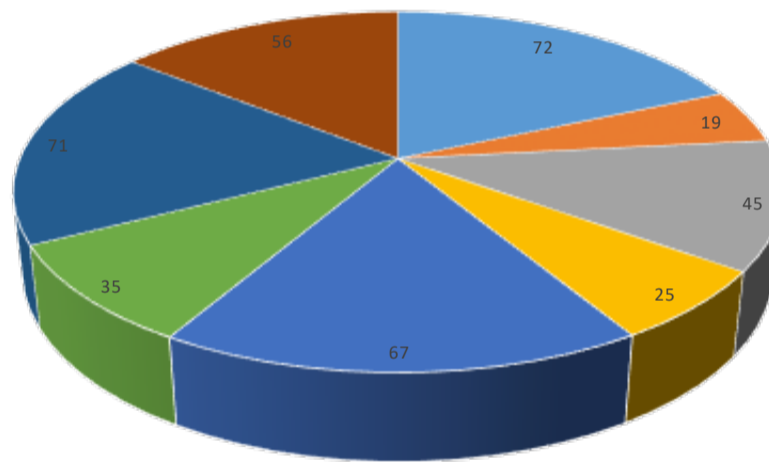
- Community Resource / Site Value = 72
- Self-Improvement & transformation = 19
- Social & Cultural Connection / Exchange = 45
- Quiet Escape & Security = 25
- Inspiration = 67
- Education = 35
- Civic Trust & Public Service = 71
- Heritage & Continuity = 56

Overview: Value Manifestations

Q1: SUBTHEME (How is that value manifest?)	TOTAL
Ancestry research	10
Books	6
Civic engagement	1
Collections access	18
Cultural tourism	2
Job hunting	2
Environment & Facilities	30
Expertise & Integrity	2
Focus	4
Formal Study	15
Free access	4
Historical architecture	4
Historical collections access	4
Informal Study	21
Knowledge access	8
Language skills	3
Personal connection	11
Public Events	23
Public forum	5
Regeneration	1
Rumination	2
Total	**176**

Q2: SUBTHEME (How is that value manifest?)	TOTAL
Aesthetic experience	2
Access	8
Ancestry research	1
Civic Engagement	15
Collections access	10
Community Engagement	17
Creative Ideation	5
Cultural tourism	2
Cultural development	10
Environment & Facilities	67
Expertise & Integrity	24
Family & childhood	8
Focus	20
Formal study	13
Freedom of thought	25
Historical interest	7
Identity & aspiration	5
Informal study	17
Language skills	8
Legacy & Stewardship	35
Lifetime connection	1
Nonpareil / matchless	8
Personal Identity & aspiration	6
Public events	16
Public forum	2
Regeneration	5
Relaxation & leisure	2
Retensions & Protensions	18
Safety	9
	366

Q3: SUBTHEME (How is that value manifest?)	TOTAL
Access	3
Behaviours	6
Connection	13
Creative ideation	10
Enchantment	24
Environment & Facilities	17
Expertise & Integrity	2
Family & childhood	53
Flight	2
Focus	8
Independence / transition	9
International	21
Job hunting	1
Language skills	1
Lifetime connection	20
Local community / Library	30
Personal Identity & Aspiration	4
Possession & Belonging	31
School library	30
Service Provision & Experience	11
State Library	2
University library	1
Total	**299**

Q4: SUBTHEME (How is that value manifest?)	TOTAL
Ancestry research	7
Civic Engagement	7
Community Engagement	44
Connection	2
Cultural development	3
Cultural tourism	4
Enchantment	60
Environment & Facilities	147
Expertise & Integrity	20
Family & childhood	52
Flight	3
Focus	23
Formal study	25
Historic architecture	14
Historical interest	12
Independence / transition	25
Informal study	2
Job hunting	2
Knowledge Access	15
Language skills	10
Lifetime connection	2
Nonpareil / matchless	4
Personal Identity & Aspiration	11
Possession / Belonging	26
Public events	14
Retensions & Protensions	24
TOTAL	**558**

TOTAL   **2661**

Q5: SUBTHEME (How is that value manifest?)	TOTAL
Access	17
Aesthetic Experience	3
Ancestry research	11
Collections Access	3
Community Identity	9
Connection	6
Creative Ideation	1
Cultural Place Maker	39
Cultural tourism	3
Enchantment	3
Environment & Facilities	110
Expertise & Integrity	10
Family & childhood	4
Focus	11
Formal study	12
Freedom of thought	2
Historic architechture	6
Historical interest	15
Independence / Transition	1
Informal study	1
Knowledge Access	26
Legacy & Stewardship	27
Nonpareil / Matchless	23
Personal Identity & Aspiration	52
Possession / Belonging	44
Public events	22
Public forum	3
Regeneration	3
Relaxation & Leisure	2
Retensions & Protensions	32
Safety	11
Sanctuary	3
Service Provision & Experience	3
TOTAL	**518**

Q6: SUBTHEME (How is that value manifest?)	TOTAL
Access	7
Ancestry research	8
Civic engagement	2
Collections access	36
Community identity	1
Connection	1
Creative Ideation	3
Cultural tourism	2
Enchantment	4
Environment & Facilities	88
Expertise & Integrity	56
Family & childhood	20
Focus	3
Historical Interest	8
Job Hunting	6
Knowledge access	18
Language skills	9
Legacy & Stewardship	5
Nonpareil / matchless	1
Peace & quiet	2
Personal Identity & Aspiration	7
Personal projects	3
Possession & Belonging	2
Public events	50
Regeneration	9
Rumination	1
Safety	2
TOTAL	**354**

Q7: SUBTHEME (How is that value manifest?)	TOTAL
Access	15
Civic Engagement	9
Community Engagement	13
Community Identity	8
Cultural Development	13
Cultural Place Maker	10
Cultural Tourism	9
Environment & Facilities	74
Expertise & Integrity	19
Family & Childhood	14
Formal Study	2
Freedom of Thought	3
Historic Architecture	1
Historical Interest	7
Independence & Transition	9
Knowledge access	5
Language Skills	4
Legacy & Stewardship	17
Nonpareil / Matchless	7
Personal Identity & Aspiration	49
Possession & Belonging	39
Public Events	24
Regeneration	2
Retensions & Protensions	36
Safety	1
TOTAL	**390**

Overview: Value Manifestations

COMBINED SUBTHEMES A-Z (How is that value manifest?)	TOTAL
Access	50
Aesthetic Experience	5
Ancestry research	37
Behaviours	6
Books	6
Civic Engagement	34
Collections Access	31
Collections access	36
Community Engagement	74
Community Identity	18
Connection	22
Creative Ideation	19
Cultural Development	26
Cultural Place Maker	49
Cultural Tourism	22
Enchantment	91
Environment & Facilities	533
Expertise & Integrity	133
Family & Childhood	151
Flight	5
Focus	69
Formal Study	67
Free access	4
Freedom of Thought	30
Historical architecture	25
Historical collections access	4
Historical Interest	49
Identity & aspiration	5
Independence & Transition	44
Informal Study	41
International	21
Job Hunting	11
Knowledge access	72
Language Skills	35
Legacy & Stewardship	84
Lifetime connection	23
Local community / Library	30
Nonpareil / Matchless	43
Peace & quiet	2
Personal connection	11
Personal Identity & Aspiration	129
Personal projects	3
Possession & Belonging	142
Public Events	149
Public forum	10
Regeneration	20
Relaxation & Leisure	4
Retentions & Protentions	110
Rumination	3
Safety	23
Sanctuary	3
School library	30
Service Provision & Experience	14
State Library	2
University library	1
	2661

COMBINED SUBTHEMES BY PRIORITY (How is that value manifest?)	TOTAL
Environment & Facilities	533
Family & Childhood	151
Public Events	149
Possession & Belonging	142
Expertise & Integrity	133
Personal Identity & Aspiration	129
Retentions & Protentions	110
Enchantment	91
Legacy & Stewardship	84
Community Engagement	74
Knowledge access	72
Focus	69
Formal Study	67
Access	50
Cultural Place Maker	49
Historical Interest	49
Independence & Transition	44
Nonpareil / Matchless	43
Informal Study	41
Ancestry research	37
Collections access	36
Language Skills	35
Civic Engagement	34
Collections Access	31
Freedom of Thought	30
Local community / Library	30
School library	30
Cultural Development	26
Historical architecture	25
Lifetime connection	23
Safety	23
Connection	22
Cultural Tourism	22
International	21
Regeneration	20
Creative Ideation	19
Community Identity	18
Service Provision & Experience	14
Job Hunting	11
Personal connection	11
Public forum	10
Behaviours	6
Books	6
Aesthetic Experience	5
Flight	5
Identity & aspiration	5
Free access	4
Historical collections access	4
Relaxation & Leisure	4
Personal projects	3
Rumination	3
Sanctuary	3
Peace & quiet	2
State Library	2
University library	1
	2661

COMBINED SUBTHEMES / VALUE MANIFESTATIONS BY PUBLIC PRIORITY