## Symbols of Dysfunction, Strategies for Renewal

Jeffrey Raymond Pugh, Theol M, MA(Theol), BTh, BEc, Dip Ed

**AOU: Education, Humanities Law and Theology** 

Faculty of Theology

2006

# **Table of Contents**

Chapter 1: Symbols of Dysfunction Strategies for Renewal	1
The Direction of the Study	1
The Context of the Investigation	2
Presuppositions beneath the Interpretive Process	4
Data Collection	7
The Initial Approach	9
Initial Responses	11
Data Analysis and Interpretive Grids	13
A Rationale For The Design of the Research	16
Dialoguing Between Multiple Lenses	21
Conclusion	23
Chapter 2. Framework 1: Organizational Culture Theory	25
Conceptions of Culture and Culture Paradigms	26
The Genesis of Organizational Culture	30
Complicating the Schein Model: Depths and Dynamics	34
Culture Dynamics and Organizational Change Research	36
Typologies of Culture	45
Implications for Reading Church Stories.	51
Chapter 3: Framework 2: Family Systems Theory	55
Bowen Family Systems Theory Foundations	56
Identifying Symptoms of Dysfunctional Churches	64
Changing the System Toward Health	68
Biblical Theology and a Critique of Family Systems Model	71
Reading Family Systems in Narratives	75
Chapter 4: Framework 3: Psychodynamics in Church Culture	80
Groups and Pathologies	80
Dysfunctional Group Processes and Early Development: Holding Environments and Transitional Objects	83
Regression in Groups	89
Extensions of Bion's Theory to Organizational Cultures	95
Charisma and Leadership Induced Culture	100
Reading Organizations and Diagnosing Neurosis and Health	105
Changing a Neurotic Culture	106
Applications of Psychological Perspectives to Church Cultures	108
The Impact of Theological Perspectives Upon Psychological Dynamics	115
The Resonance of Psychodynamics with New Testament Ecclesiology	120
Conclusion	125

Chapter 5: Composite 'Touchstone' Stories of Decline and	126
Renewal	
Carinia Downs Circuit	126
Ivy Street Baptist Church	136
Red Hill Regional Church	150
Dramatis Personae and Character Citations	179
Chapter 6: Family Systems in the Narratives	183
Carinia Downs Circuit	185
Dysfunctional Symptoms in Decline	186
Differentiated Symptoms in Renewal	188
Ivy Street	199
Dysfunctional Symptoms in Decline	201
Differentiated Symptoms in Renewal	208
Red Hill Regional Church	214
Dysfunctional Symptoms in Decline	215
Differentiated Symptoms in Renewal	222
Summary and Conclusion: Evaluating the Interpretive Power of a Family Systems Perspective	237

Chapter 7: Cultural Cues in Narratives	244
Carinia Downs Circuit	245
Pressure from Externals	245
Climate Change	248
Assumptions	252
The Cultural Surface: Artefacts	258
A Narrative of Cultural Change	259
Ivy Street	263
Climate	264
External Pressures	266
The Cultural Surface: Artefacts and Rituals	267
Cultural Change Strategy	273
Values and Assumptions	279
A Narrative of Cultural Change	286
Red Hill District Church	287
Climate	287
Assumptions About Change	289
Strategic Assumptions	290
Assumptions About Humanity	296
Assumptions Regarding Structure Induced Change	297
Cultural Dynamics: Connections Between Artefacts & Assumptions	306
Cultural Change Strategy	309
A Narrative of Cultural Change	318
Conclusion: The Promise of an Organizational Culture Perspective	319

Chapter 8: Psychodynamic Reading of Narratives Psychodynamic Features Within Narrative Plotlines	331
	332
Carinia Downs Circuit	332
Decline Period: 'Depressive' Symptoms	333
Renewal Period Basic Assumptions	334
Carinia Downs as a Psychodynamic Narrative	344
Ivy Street	346
Decline Period: Changing and Aberrant Basic Assumptions	346
Renewal Period: The Church Begins to Work Ivy Street as a Psychodynamic Narrative <i>Red Hill Regional Church</i>	349
	368
	370
Former Peak Period Neurotic Constellations	370
Interim Period: Building Dependency During Instability	386
Renewal Period: Breaking Self Defeating Cycles	388
Red Hill Regional as a Psychodynamic Narrative	399
Conclusion: Relationship of Narrative Plot to Psychological Wellbeing	403
Chapter 9. Comparing Narratives From Multiple Perspectives	408
A Cross Lens Analysis of Each Church Viewed Separately	408
Carinia Downs	408
Conclusion	415
Ivy Street	416
Conclusion	421
Red Hill Regional	422
Conclusion	426
Insights Gained from Comparisons	427
Implications for Interventionists	443
Chapter 10: Decline and Renewal in Theological Perspective	447
The Activity of God Beneath the Narrative Surface.	447
'Perichoretic' Persons in Relationship as Cultural Variables	457
Trinitarian Parallels in Cultural Phenomena	461
	401
Chapter 11: Conclusion	478
Appendices.	i
••	
Appendix 1: Cross Lens Comparative Plot Lines	<i>ii</i>
Appendix 2: Check List of Cultural Features	vii

## Symbols of Dysfunction, Strategies for Renewal

#### Summary of Thesis Aims and Structure

This thesis attempts to investigate the nature of both the decline and renewal phase of congregational churches. It is based upon the recollections of church members that have experienced significant decline but whose churches now are flourishing and whose present experience is positive. The process involves a qualitative analysis of participant narratives which are then analysed using multiple lenses, both theoretical and theological in nature.

All three analytical lenses presume that much of what drives change of both a negative and positive nature is hidden from the participants either since it concerns respectively, the emotional field and apportionment of anxiety within the family system, the unspoken shared assumptions, or the preconscious object relating and regressive tendencies associated with dysfunctional groups. The first lens has been used extensively by analysts of church communities, the other two have had little traditional application in church life.

Similar dynamics have been analysed in secular organizational settings from the vantage point supplied by various frameworks. These include organizational culture theory and organizational psychology frameworks. Church dysfunctions have a strong history of analysis through family systems theory. This thesis analyses the phenomena by which dysfunctional aspects become entrenched within the culture of these churches, and then goes on to identify the means by which these cultures become revitalised and grow into new periods of group life.

Two subsidiary directions are pursued in the exercise. The first objective to discern which particular framework, or combination of lenses, resonates most closely with the types of experiences recounted in the stories that are told within five volunteer churches. Three of these churches are treated in depth in the thesis, by a succession of readings through each of the three lenses, culture, psychodynamics and family systems.

The second objective is to reflect upon the theological significance of these sorts of dynamics that are highlighted by the interplay of the various lenses. This begins from the point of the introduction of each lens in the early chapters where a survey of the main writers and mentalities associated with the three positions is presented. At this point the features of each theoretical framework are brought into focus through a theological evaluation on the basis of key Biblical perspectives.

The grounded data for the exploration comes from the storytelling of those who have lived in these churches through both decline and renewal over the last decade. From these one is able to ascertain which stories still have currency within the culture as vehicles of interpretation of their church's recent shared history. A common group's 'touchstone' narrative also can be produced from the quality of such stories revealing the dynamics of decline and renewal from an insider perspective. Such a touchstone story enables not only a closer resonance for the reader with the lived experience of the tellers, but also provides a gauge of the power of alternative reading methods.

After reading each narrative through successive theoretical frameworks or lenses, the theoretical indications were then compared, effectively allowing for a parallel reading of these composite narratives. This enables one to discern, firstly, which lenses really resonated with the variations in the overall narrative plot of each church, and then what co-linearities existed between the variants supplied by each perspective.

The third lens highlights the emotional experience of the subjects within the phases of decline and renewal. Reading of story teller's accounts was facilitated by recourse to the discriminations provided by Wilf Bion's 'basic assumption' groups, Kets De Vries' Neurotic Constellations, Gabriel's understanding of the phenomena of leadership charisma and projection, and Hirschhorn and Stapley's application of Object Relations theory to organizational experiences. These perspectives make comparison and contrast possible.

An examination of an interplay of these three lenses across the experience of the three churches enables a rich resonance with the nature of renewal. Each church now is re-read briefly with all lenses read in parallel. Then the three lenses' read in and contrasts noted. Culture change is associated in each instance with the maturation of the group akin to a psychological development. Renewal was a multi faceted culture change driven from preconscious 'motors' at the deepest level.

This cultural change in human community demands a theological analysis and it was appropriate to found this upon recent discussions regarding the image of the Trinity in Human community, particularly since Moltmann and Volf. It is possible to describe the ideal human community in terms of the revelation of the Divine community using the three frameworks in parallel. From this it was possible to also discern that the direction of the changes in each group correlated with what we would expect were these changes brought about through the influence of the Holy Spirit.

We conclude with a summary of the whole thesis identifying the illumination that can happen through an interplay of the three theoretical lenses and now with good grounds, a weaving in of a thread of theological reflection throughout the whole dynamic of the story. This has ramifications for the role and style of those who would play a catalytic role as interventionists in church renewal. I certify that this thesis does not incorporate without acknowledgment any material previously submitted for a degree or diploma in any university; and that to the best of my knowledge and belief it does not contain any material previously published or written by another person except where due reference is made in the text.

J.K. Puch

### Acknowledgements

I would hereby like to acknowledge the wise assistance provided by my supervisor, Dr Neil Pembroke, for the confidence he invested in me to attempt this project from the outset and his constant encouragement thereafter. I also express my deepest appreciation to the many church pastors and members who were willing to share their most cherished insights and recollections with me for the benefit of others. I wish to also thank Mrs. Sue Dyer for her tireless efforts in the transcription of data and Rev. Geoffrey Leslie for his perceptive proof reading and intelligent probing of my intended meanings. I especially must acknowledge the very real sacrifices made by my family for the sake of this exploration and, lastly, acknowledge the enthusiasm born of the Spirit of the Risen Christ who continues to fuel the hope of a New Humanity 'on the way', discernable as fleeting fractals in stories of churches such as these, marked by reconciliation, renewal and the freedom to live. (Revelation 21.3-5)

Jeffrey Raymond Pugh, February, 2006